

# Investor Presentation June 2025



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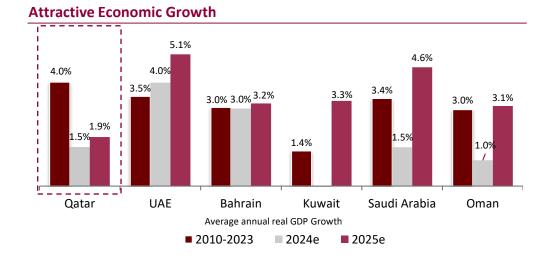
COMMERCIAL BANK: SUMMARY HIGHLIGHTS

CONSOLIDATED FINANCIAL HIGHLIGHTS & PERFORMANCE

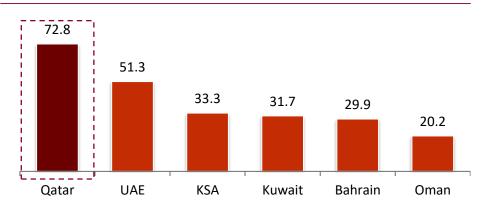
STANDALONE FINANCIAL PERFORMANCE

# **Qatar in Perspective – A Resilient and Well Diversified Economy...**

Sovereign Rating: Aa2 / AA / AA (Moody's / S&P / Fitch)



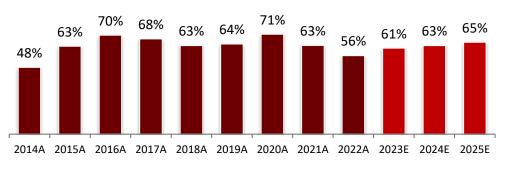




# Deep Natural Resources

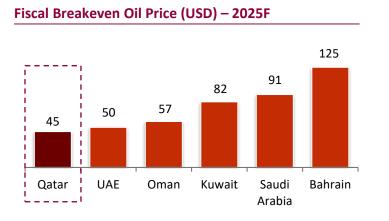


Well Diversified Economy, Positioned for Further Improvement

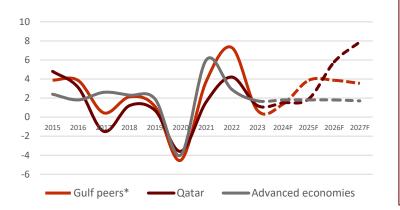


Nominal Nonhydrocarbon Share of Overall GDP (%)

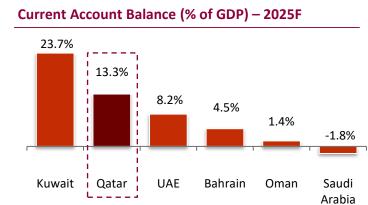
### ...With a Stable Business Environment, Supportive of Foreign Investments



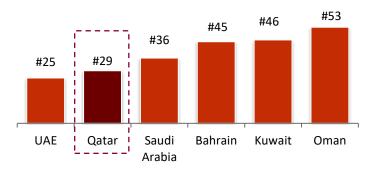
#### **Qatar's GDP growth forecast to continue**







#### Highly Competitive Business-friendly Framework (Global Competitiveness Report)



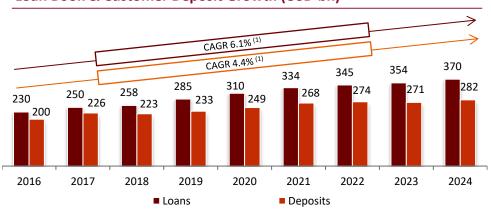
Source: International Monetary Fund, October 2024 World economic outlook; World Economic Forum, The Global Competitiveness Report - 2019. \*Gulf peers include UAE, Kuwait, Oman, Saudi Arabia and Bahrain

### Qatar Outlook economy well positioned for 2025 and beyond



- Qatar continues to be one of the **world's largest LNG exporter**. In 2024, the largest exporters of LNG were USA, followed by **Qatar** and then by Australia.
- Economic activity continues to be supported by investments in the North Field gas expansion, new infrastructure projects, and robust growth across logistics, manufacturing, tourism and trade.
- The North Field gas expansion plans to increase Qatar's LNG output to 110 million tonnes per annum (mtpa) by 2025 and thereafter to 126 mtpa by 2027. A further expansion plan was unveiled to boost the LNG output to 142 mtpa by 2030.
- Qatar laid foundation on **\$6 billion Ras Laffan petrochemical project**, Middle East's **largest ethane cracker** and capacity to produce 2.1 million mt/year of ethylene, to begin production in 2026.
- Qatar is set to become the world's largest exporter of urea by ramping up production from a current 6 mtpa to 12.4 mtpa by 2030.
- Qatar announced launch of Simaisma project worth QR 20 billion (\$5.5 billion). The project will span over 8 million square meters, featuring a 7 km waterfront that stretches over Qatar's eastern coastline.
- Qatar's GDP growth is projected at ≈2 percent in 2025, aligning with the near-term economic goals outlined in Qatar National Vision 2030, the country is also pursuing long-term strategies to diversify its economy and ensure sustainable development.
- Qatar achieved a **budget surplus** of approximately **QR 5.8 billion (\$1.6 billion)** during 2024.
- Qatar's budget for 2025 provides **substantial financial support to strategic sectors**, including trade and industry, research and innovation, tourism, digital transformation, and information technology.
- Qatar launched Third National Development Strategy (NDS3) which outlines a set of ambitious targets, including an average economic growth of 4%, the attraction of US\$100 billion in foreign direct investment and leadership in business and digital competitiveness by 2030.
- Qatar has launched the Qatar National Manufacturing Strategy 2024-2030, which includes **15 key initiatives** encompassing **60 projects to support strategic industries** such as aluminium, plastics, advanced food, medicine, chemicals and others. The strategy aims for a **3.1% CAGR** in the manufacturing sector by 2030.
- Qatar aims to elevate its non-hydrocarbon sector's contribution to GDP with a CAGR of 3.4% by 2030.
- Fitch Ratings has **affirmed** Qatar's Long-Term Foreign-Currency Issuer Default Rating (IDR) **at 'AA'**, with Stable outlook.
- Moody's had **raised the country's credit rating from (Aa3) to (Aa2)** with a stable outlook, while Standard & Poor's **affirmed the country's credit rating at (AA)** with a stable outlook.
- Qatar had announced additional infrastructure projects worth QR 70 billion (\$19.2 billion) in late 2023.

# **Qatar Has a Robustly Regulated Banking Sector Benefitting from Strong Government Support**



#### Loan Book & Customer Deposit Growth (USD bn)

#### Strong Prudential Regulatory Framework

Capital	<ul> <li>Minimum Basel III CAR 14.4%<sup>(2)</sup></li> <li>Identified as Domestic Systematically Important Bank</li> </ul>
Liquidity	<ul> <li>QCB reserve requirement 4.5% of total deposits</li> <li>A minimum LCR and NSFR ratio of 100% in line with Basel III requirements</li> </ul>
Financing	<ul> <li>Financing to real estate limit: 150% of shareholder's equity</li> </ul>
Ownership	<ul> <li>Law announced to increase permitted foreigner ownership up to 100% in certain listed banks</li> </ul>
Provisioning	<ul> <li>Risk reserve to be maintained at 2.5% of total loans and advances in addition to credit impairment losses and interest is suspense.</li> </ul>

1. CAGR calculated from 31 December 2016 to 31 December 2024.

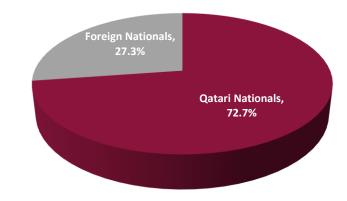
 $2.\ Minimum\ limit\ includes\ Capital\ Conservation\ buffer,\ ICAAP\ buffer\ and\ the\ applicable\ DSIB\ buffer.$ 

3. As at 31<sup>st</sup> March 2025.

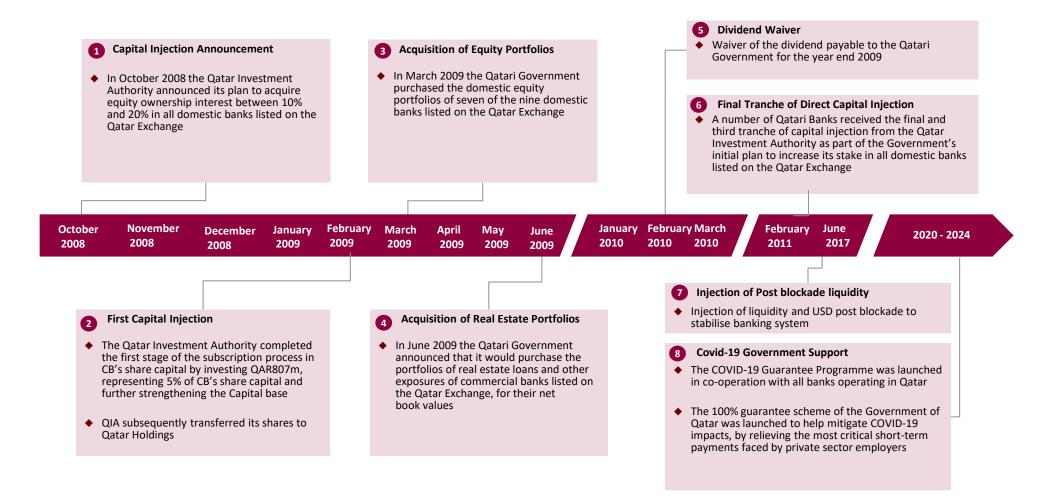




#### Commercial Bank Shareholding profile<sup>(3)</sup>



# **Historical Government Support for the Banking Sector**



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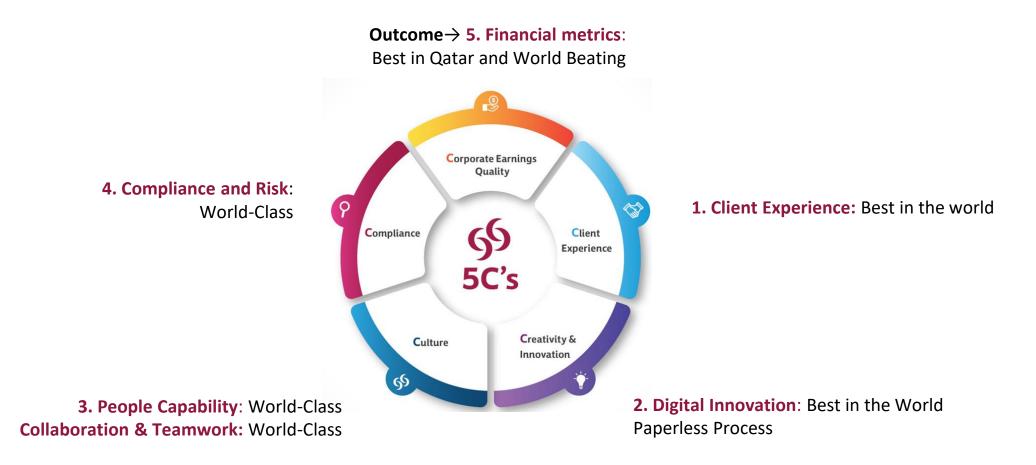
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# 2025 is the fourth year of our new strategic plan (2022-2026)

Our goal is to be Qatar's #2 bank by size and #1 by client experience





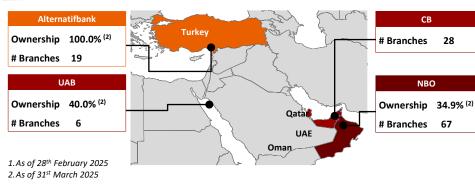
# Q1 2025 in retrospect: Strong execution of our strategic plan

Corporate Earnings Quality	<ul> <li>Net Profit after Pillar Two Tax reached QAR 651.4 million.</li> <li>Net Profit before the impact of Pillar Two Tax of QAR 704.3 million.</li> <li>Total Assets of QAR 169.1 billion, up by 1.7% from March 2024.</li> <li>Strong Capital Adequacy Ratio at 17.1%.</li> <li>Return on Equity (ROE) at 13.0%.*</li> </ul>
Client Experience Creativity & Innovation	<ul> <li>Technology uplift</li> <li>Digital products</li> <li>Leader in transaction banking</li> <li>Branch transformation</li> </ul>
Culture	<ul><li> "One Bank"</li><li>Performance culture</li></ul>
Compliance	Strong uplift and culture change

### **Commercial Bank Group Overview**

#### The Commercial Bank (P.S.Q.C.)

- Established in 1974, Commercial Bank is Qatar's 2<sup>nd</sup> largest conventional bank, 3<sup>rd</sup> largest bank overall by net profit
- Enjoys a 6.6% <sup>(1)</sup> market share of loans and 7.0% <sup>(1)</sup> market share of deposits in Qatar
- The country-wide network includes 28-location-strong physical network, a cornerstone of Commercial Bank's distribution approach, and 312 ATMs, and we also own and operate the exclusive 'Diners Club' franchise in Qatar and Turkey
- Presence in Turkey, Oman and UAE through its subsidiary and associates Alternatif Bank, National Bank of Oman ("NBO") and United Arab Bank ("UAB")
- Strong capitalization with Basel III capital adequacy ratio of 17.1%<sup>(2)</sup>
- Focus on sustainable controlled growth in its core business, proactive management of risk, liquidity and capital and continuing improvement in the quality of its service to customers
- In the long term, expansion strategy is a blend of strong organic growth in Qatar and international expansion through banking alliances



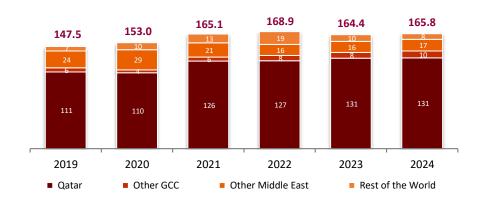
#### A Diversified Geographical Footprint...

Source: Company Information.

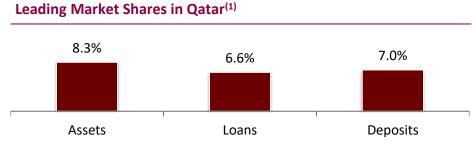
#### Strong and Supportive Shareholding Structure <sup>(2)</sup>



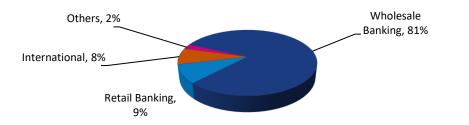
#### ...That Has Been Evolving Over Time – Total Assets (QAR billion)



# **Commercial Bank is the Second Largest Conventional Bank and Third Largest Bank Overall by Net Profit in Qatar**



#### Total Assets Breakdown by Operating Segment<sup>(2)</sup>



#### **Commercial Bank Credit Ratings**

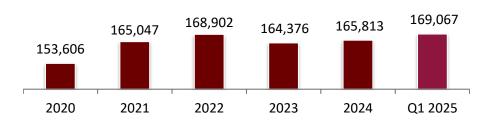
Rating Agency	Credit I	Ratings	Bank Strength	Outlook	
	LT	ST			
Moody's	A2	P-1	ba1	Stable	
Fitch	А	F1	bb+	Stable	
S&P	A-	A-2	bbb-	Stable	

1. Based on QCB balance sheet as of 28<sup>th</sup> February 2025

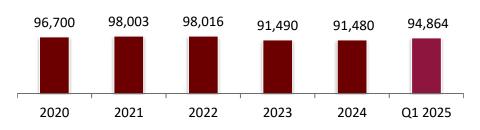
2. Based on 31st March 2025

\*The Net profit for Q1 2025 reflects 3M results after impact of BEPS Pillar Two Tax Source: Listed Bank's financial statements

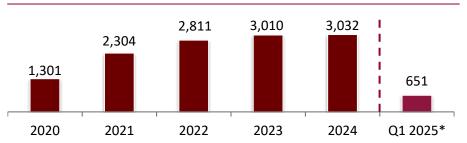




#### Loans and Advances to Customers (QAR million)



#### Net Profit (QAR million)



# **Key Strengths & Competitive Advantages**

Strong Domestic Franchise; Leading Market Position	<ul> <li>2nd largest conventional bank and 3rd largest overall in Qatar by net profit, in operation since 1975</li> <li>Strong corporate relationships across public and private sectors</li> <li>Strong retail franchise with proven strength in retail banking, leading credit card provider</li> <li>US\$5.0bn EMTN programme in place</li> </ul>
Experienced and Stable Management with Proven Track Record	<ul> <li>Committed and experienced senior management team</li> <li>Prominent, influential and stable Board of Directors</li> <li>Senior management have significant banking (domestic and international) experience</li> </ul>
Shareholder Support	<ul> <li>Systemic importance to the Qatari banking sector given CB's scale</li> <li>Qatar's Government holds a 16.4% stake in Commercial Bank through Qatar Holding</li> <li>Identified as a Domestic Systematically Important Bank (DSIB)</li> </ul>
Strong Financial Profile	<ul> <li>Sustainable growth in core loan portfolio with good asset quality</li> <li>Cost-to-income ratio (reported) at 31.0%</li> <li>Return on average assets (ROAA) at 1.6%</li> <li>Strong capitalization, CET1, Tier 1 and Total Capital Ratios at 12.3%, 15.6% &amp; 17.1% respectively, above minimum required ratio</li> </ul>
Diversified Footprint	<ul> <li>Operates branches in Qatar and is present in Turkey, Oman and UAE through its subsidiary and associates Alternatifbank, National Bank of Oman and United Arab Bank</li> </ul>
Demonstrated Strong Execution of the 5- year strategic plan	<ul> <li>We strongly executed our strategy in 2024, maintaining momentum from the previous five year plan and the Bank is now stronger and better positioned than when we started our transformation journey in 2017</li> <li>We have significantly strengthened our risk culture, managed our legacy loan book and proactively built new loan origination of high quality. The strong execution of our strategic plans has reflected in the Bank's strong financial profile and market leading digital transformation</li> </ul>

### Market recognition: Awards

"Bank of the Year" in Qatar from The Banker Magazine (2022)

"Best Bank" in Qatar from Global Finance (2022)

"Best Bank for Corporate Banking" in Qatar from Euromoney (2022)

"Most Innovative Customer Service Bank" in Qatar by International Finance (2022)

Multiple "innovative" awards across business lines such as Retail, Wholesale, Technology and Digital (2022)

"Ranked 21st" on Forbes' list of the top 50 Most Valuable Banks in the Middle East (2023)

"Best Trade Finance Provider" in Qatar award from Global Finance (2023)

The "Best Customer Service Initiative 2023" award in Qatar from International Finance (2023)

"Most Innovative Mobile Banking App" in the world from Global Finance (2023)

"The Best Consumer Mobile Banking App" award in Qatar by Global Finance (2023)

"Fastest Growing Credit Card Issuer" award in Qatar by International Finance (2024)

"The Best Card Payment Service POS/ATM" award in Qatar by International Finance (2024)

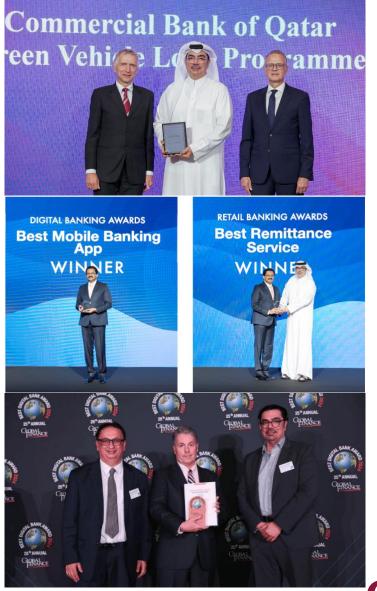
"Best Mobile Banking App" award in the Middle East by MEED (2024)

"Best Remittance Service" award in the Middle East by MEED (2024)

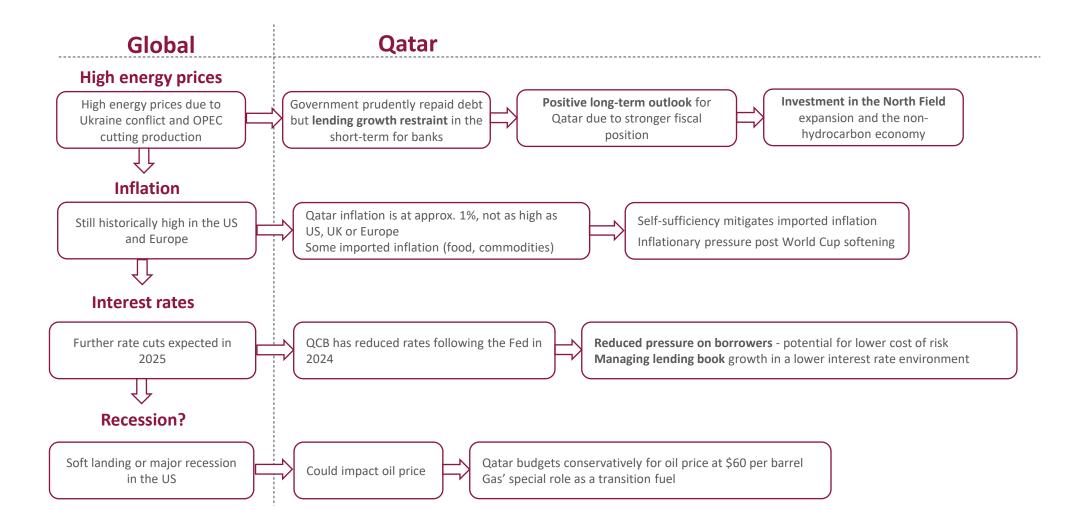
"Best Mobile Banking App" and "Best Mobile Banking" in Qatar award from Global Finance (2024)

"Best Green Financing Initiative" and "Sustainable and Green Bank of the Year" in Qatar from the Asian Banker (2024)

"Fastest Growing Brokerage House" and "Fastest Growing Securities Trading App – CB Waseet" in Qatar from International Finance (2025)



# **Tougher macro environment**



### Our progress to date and next five-year plan targets

Strategic Intent		2016 Actual	5 Year 2021 Targets	2021 Actual	5 Year 2026 Targets	2024 Actual	2025 Guidance	Q1 2025 Actual
Capital Ratio	CET1 :	9.7%	11.0% - 11.5%	11.7%	13.0% - 14.0%	12.3%	12.5% - 13.0%	12.3%
	CAR :	15.2%	16.0% - 16.5%	18.1%	18.5% - 19.0%	17.2%	17.0% - 18.0%	17.1%
Risk Management	NPL :	5.0%	4.0% - 4.5%	4.7%	2.5%	6.2%	5.5% - 6.2%	5.9%
	CoR (net) :	164 bps	50 bps	111 bps	60 - 80 bps	36 bps	80 - 100 bps	34 bps
	CoR (gross) :	177 bps	120 bps	129 bps	70 – 90 bps	102 bps	115 – 130 bps	72 bps
Reshape Loan	Gov/public sector:	10%	16%	18%	25%	17%	18% - 20%	<b>18%</b>
Book	Real estate:	28%	20%	19%	16%	22%	18% - 20%	21%
Cost to Income	Consolidated:	45.7%	35%	24.1%	< 20%	29.1% <sup>(1)</sup>	< 26%	30.9% <sup>(1)</sup>
Ratio <sup>(1)</sup>	Domestic:	40.2%	30%	20.5%	< 17%	23.4% <sup>(1)</sup>	< 23%	25.8% <sup>(1)</sup>
Return on Equity	ROE with AT1:	2.7%	10%	10.0%	13% - 15%	11.9%	10% - 11% <sup>(3)</sup>	10.1% <sup>(3)</sup>
(ROE) <sup>(2)</sup>	ROE without AT1:	-	-	12.7%	16% - 18%	15.4%	13% - 14% <sup>(3)</sup>	13.0% <sup>(3)</sup>

(1) The cost to income ratio for Q1 2025 is presented excluding performance scheme impact to show actual underlying business trend

(2) Total average equity (annualized)

(3) The 2025 guidance and actual figures reflect ROE post BEPS Pillar Two Tax impact

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### **Executive Summary**

St	rategic Focus	Progress
<	Results	<ul> <li>Net Profit after Pillar Two Tax reached QAR 651.4 million.</li> <li>Net Profit before the impact of Pillar Two Tax of QAR 704.3 million.</li> <li>Total Assets of QAR 169.1 billion, up by 1.7% from March 2024.</li> <li>Loans and Advances to Customers of QAR 94.9 billion, up by 5.8% from March 2024.</li> <li>Customer Deposits of QAR 76.4 billion, down by 3.8% from March 2024.</li> <li>Strong Capital Adequacy Ratio at 17.1%.</li> <li>Total Equity of QAR 25.7 billion, up by 1.6% from March 2024.</li> <li>First bank in Qatar to offer 24/7 USD Cross Border Transfers.</li> </ul>
	Capital & Funding	<ul> <li>CET1, Tier 1 and Total Capital Ratios at 12.3%, 15.6% &amp; 17.1% respectively, as compared to 11.7%, 15.0% and 16.4% at March 2024.</li> <li>Low-cost deposits were 44.0% of total customer deposits compared with 40.0% in Q1 2024</li> <li>Diversification of funding sources as debts securities and other borrowings of QAR 36.1 billion, up by 9.3% from March 2024.</li> </ul>
V	Reshaping Loan Book	<ul> <li>Consolidated loan book increased to QAR 94.9 billion, up by 5.8% due to higher government and public sector borrowings.</li> <li>Focus remains on re-shaping the profile of the lending book.</li> <li>Continued diversification of risk across a range of sectors including focus on increasing exposure to government and public sector.</li> </ul>
	Provisioning	<ul> <li>Non-performing loan (NPL) ratio at 5.9% at 31 March 2025 compared with 6.0% at 31 March 2024.</li> <li>Loan coverage ratio (including ECL) stood at 85.4% as at 31 March 2025.</li> <li>Net cost of risk decreased to 34 bps compared to 58 bps in Q1 2024 due to strong recoveries. Gross cost of risk decreased to 72 bps compared to 89 bps in Q1 2024.</li> </ul>
<b>V</b>	Costs	<ul> <li>Consolidated reported cost to income ratio reached 31.0% in Q1 2025 from 19.0% in Q1 2024 due to lower operating income and higher cost as a result of Bank's continued investment in people, digital innovation and service proposition as well as cost increases coming from Turkey.</li> <li>Cost to income ratio excluding the LTIS impact is 30.9% in Q1 2025 vs 25.9% in Q1 2024.</li> <li>Further, the lower expenses in Q1 2024 were also attributed to decreased staff related LTIS costs, a consequence of IFRS 2 due to the decline in share price.</li> </ul>
Ø	Subsidiary & Associates	<ul> <li>Alternatif Bank reported net loss of TL 311.4 million (QAR 31.9 million) in Q1 2025 compared to a net profit of TL 78.7 million (QAR 8.6 million) in Q1 2024. The results were impacted by the hyperinflation accounting amounted to TL 485.4 million (QAR 49.0 million) in Q1 2025.</li> <li>Associates strong execution of their strategic plan resulted in solid profit share in Q1 2025 which improved by 23% year on year.</li> </ul>

### Financial Progress – Q1 2025

		Reported			Excluding LTIP <sup>(1)</sup>	
	Q1 2025	Q1 2024	Variance Q1 2025 v Q1 2024 (%)	Q1 2025	Q1 2024	Variance Q1 2025 v Q1 2024 (%)
Net Operating Income	1,131	1,249	(9.5%)	1,145	1,267	(9.6%)
Operating Expenses	(351)	(237)	(48.0%)	(353)	(328)	(7.6%)
Operating Profit	781	1,013	(22.9%)	792	939	(15.8%)
Net Provisions <sup>(2)</sup>	(149)	(240)	38.0%	(149)	(240)	38.0%
Share of Associates' Results	97	79	23.4%	97	79	23.4%
Net Monetary Loss due to Hyperinflation	(24)	(41)	39.6%	(24)	(41)	39.6%
Current Income Tax	0	(9)	103.2%	0	(9)	103.2%
Net Profit Before BEPS Pillar Two Tax	704	802	(12.1%)	716	728	(1.7%)
BEPS Pillar Two Tax	(53)	-	(100.0%)	(53)	-	(100.0%)
Net Profit	651	802	(18.7%)	663	728	(8.9%)
Lending Volume <sup>(3)</sup>	94,864	89,677	5.8%	94,864	89,677	5.8%
Deposit Volume (4)	76,384	79,364	(3.8%)	76,384	79,364	(3.8%)
Net Interest Margin (NIM)	2.2%	2.7%	(0.5%)	2.2%	2.7%	(0.5%)
Cost/Income Ratio (Consolidated)	31.0%	19.0%	(12.0%)	30.9%	25.9%	(5.0%)
Cost/Income (Domestic)	26.2%	16.7%	(9.5%)	25.8%	21.5%	(4.3%)
Cost of Risk - COR (bps) – gross	72	89	17	72	89	17
Cost of Risk - COR (bps) – net	34	58	24	34	58	24
Non-Performing Loan (NPL) Ratio	5.9%	6.0%	0.1%	5.9%	6.0%	0.1%
Loan Coverage Ratio <sup>(2)</sup>	85.4%	107.0%	(21.6%)	85.4%	107.0%	(21.6%)
Common Equity Tier 1 (CET 1) Ratio	12.3%	11.7%	0.6%	12.3%	11.7%	0.6%
Capital Adequacy Ratio (CAR)	17.1%	16.4%	0.7%	17.1%	16.4%	0.7%

(1) Excluding LTIP table shows the figure after removing the impact of share option scheme, to show actual underlying business trend.

(2) Includes ECL

(3) Net loans and advances to customers

(4) Deposit volumes include current and call deposits, saving deposits, time deposits and accrued interest

### **Financial Progress – FY 2024**

		Reported			Excluding LTIP (1)	
	FY 2024	FY 2023	Variance FY 2024 v FY 2023 (%)	FY 2024	FY 2023	Variance FY 2024 v FY 2023 (%)
Net Operating Income	4,556	5,489	(17.0%)	4,620	5,559	(16.9%)
Costs	(1,273)	(1,441)	11.6%	(1,342)	(1,354)	0.9%
Operating Profit	3,283	4,049	(18.9%)	3,278	4,205	(22.1%)
Net Provisions <sup>(2)</sup>	(467)	(917)	49.1%	(467)	(917)	49.1%
Share of Associates' Results	330	294	12.1%	330	294	12.1%
Net Monetary Loss due to Hyperinflation	(132)	(335)	60.7%	(132)	(335)	60.7%
Тах	18	(80)	122.9%	18	(80)	122.9%
Net Profit	3,032	3,010	0.7%	3,027	3,166	(4.4%)
Lending Volume <sup>(3)</sup>	91,480	91,490	(0.0%)	91,480	91,490	(0.0%)
Deposit Volume <sup>(4)</sup>	77,007	76,541	0.6%	77,007	76,541	0.6%
Net Interest Margin (NIM)	2.4%	2.8%	(0.4%)	2.4%	2.8%	(0.4%)
Cost/Income Ratio (Consolidated)	27.9%	26.2%	(1.7%)	29.1%	24.4%	(4.7%)
Cost/Income (Domestic)	23.9%	22.5%	(1.4%)	23.4%	20.9%	(2.5%)
Cost of Risk - COR (bps) – gross	102	144	42	102	144	42
Cost of Risk - COR (bps) – net	36	105	69	36	105	69
Non-Performing Loan (NPL) Ratio	6.2%	5.9%	(0.3%)	6.2%	5.9%	(0.3%)
Loan Coverage Ratio <sup>(2)</sup>	82.2%	105.1%	(22.9%)	82.2%	105.1%	(22.9%)
Common Equity Tier 1 (CET 1) Ratio	12.3%	10.6%	1.7%	12.3%	10.6%	1.7%
Capital Adequacy Ratio (CAR)	17.2%	14.9%	2.3%	17.2%	14.9%	2.3%

(1) Excluding LTIP table shows the figure after removing the impact of share option scheme, to show actual underlying business trend.

(2) Includes ECL

(3) Net loans and advances to customers

(4) Deposit volumes include current and call deposits, saving deposits, time deposits and accrued interest

### **Movement in Loans and Advances**

Key Movements	31 March 2025 (QAR m)	31 March 2024 (QAR m)	Movement Mar 25 vs Mar 24 (QAR m)	Movement Mar 25 vs Mar 24 (%)
Corporate & International	77,640	74,901	2,738	3.7%
Retail	12,099	10,817	1,283	11.9%
Alternatif Bank Net Lending	5,125	3,959	1,167	29.5%
Net Loans and Advances to Customers	94,864	89,677	5,187	5.8%

• The loans and advances to customers increased by 5.8%.

• We continue to focus and grow the Retail book which improved by 11.9%.

• In addition, at Alternatif Bank, the lending's have improved to QAR 5.1 billion.

• Corporate lending growth was driven mainly from the Public Sector lending growth.

### **Group Financial Performance – Reported Quarter Ended 31 March 2025**

#### **Group Profitability**

QAR Million	Q1 2025	Q1 2024	%
Net Interest Income	782	958	-18.4%
Non-Interest Income	349	292	19.8%
Total Costs	(351)	(237)	-48.0%
Net Provisions	(149)	(240)	38.0%
Share of Associates' results	97	79	23.4%
Net Monetary Loss due to Hyperinflation	(24)	(41)	39.6%
Income Tax Expense	0	(9)	103.2%
Net Profit Before BEPS Pillar Two Tax	704	802	-12.1%
BEPS Pillar Two Tax	(53)	0	-100.0%
Net Profit after Tax	651	802	-18.7%

#### **Consolidated Balance Sheet**

QAR Million	Mar-25	Mar-24	%
Total Assets	169,067	166,240	1.7%
Loans and Advances	94,864	89,677	5.8%
Investment Securities	34,735	28,125	23.5%
Customer Deposits	76,384	79,364	-3.8%
Total Equity	25,709	25,293	1.6%

#### **Performance Ratios**

	Q1 2025	Q1 2024
Return on Average Equity (ROAE) <sup>(1/3/4)</sup>	10.1%	12.9%
Return on Average Assets (ROAA) <sup>(4)</sup>	1.6%	1.9%
NIM	2.2%	2.7%

(1) Including AT1

(2) Calculated in accordance with Qatar Central Bank (QCB) regulations

(3) Total average equity (annualized)

(4) ROAE and ROAA for Q1 2025 is calculated after Pillar Two Tax impact.

#### Capital

QAR Million	Mar-25	Mar-24
RWA (QAR million) <sup>(2)</sup>	133,876	132,351
CET 1 Ratio (Basel III)	12.3%	11.7%
Total Capital Ratio (Basel III)	17.1%	16.4%

### Leader in Digital Innovation Driving Customer Experience and Cost Benefits



- Best Trade Finance Service (2019 23) from Global Finance
- Best Bank for Corporate Banking in Qatar from Euromoney (2022)
- Best Integrated Corporate Banking Site from Global Finance (2022)
- Market Leader in Qatar in Corporate Banking from Euromoney Digital Rankings (2022)
- Best Leading Corporate for Investor Relations in Qatar from MEIRA Annual Conference & Awards (2022)
- The Most Innovative Mobile Trading App award in Qatar by International Finance (2023)
- The Fastest Growing Brokerage House award in Qatar by International Finance (2023)
- The Best Digital Bank for Trade Finance Services award in Qatar by Global Finance (2023)
- The Best Corporate Mobile Banking App award in the Middle East by Global Finance (2023)
- The Best Card Payment Service POS/ATM award in Qatar by International Finance (2024)
- Sustainable and Green Bank of the Year in Qatar from the Asian Banker (2024)
- Best Green Financing Initiative from the Asian Banker (2024)

#### Retail

- Best in Social Media Marketing and Services from Global Finance (2021-22)
- Best Online Deposit, Card and Investment Product Offerings from Global Finance (2022)
- Best User Experience (UX) Design from Global Finance (2022)
- Best Open Banking APIs from Global Finance (2022)
- Market Leader in Qatar in Digitals Solutions from Euromoney Digital Rankings (2022)
- Best Mobile Banking App from International Finance (2023)
- The Best Consumer Mobile Banking App award in Qatar by Global Finance (2023)
- Best Mobile Banking App and Best Remittance Service award in the Middle East by MEED (2024)
- Fastest Growing Credit Card Issuer award in Qatar by International Finance (2024)
- Best Mobile Banking App and Best Mobile Banking in Qatar award from Global Finance (2024)
- Fastest Growing Brokerage House in Qatar from International Finance (2025)

#### Innovation

- The Most Outstanding Innovation in Fraud Detection award in the world from Global Finance (2022)
- Most Innovate Mobile Trading App from International Finance (2021-2022)
- Best Bank in Qatar from Global Finance (2019, 2021-22)
- Best in Social Media Engagement in the Middle East from The Asian Banker (2021)
- Bank of the Year in Qatar from The Banker (2022)
- Best Customer Service Initiative from International Finance (2023)
- Most Innovative Mobile Banking App in the world from Global Finance (2023)
- The Most Innovative Bank award in the Middle East by World Finance (2023)
- Best Remittance Service award in the Middle East by MEED (2024)
- Best Digital Bank in the Middle East by World Finance (2024)
- Qatar Fastest Growing Securities Trading App in Qatar from International Finance (2025)



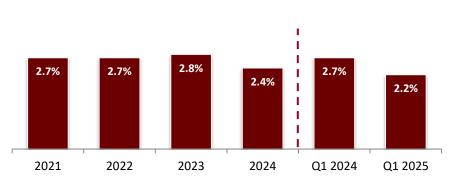


### **Earnings Performance – Quarter ended 31 March 2025**

#### Profitability

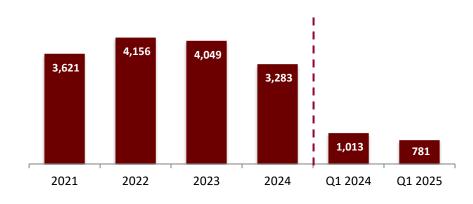
- Net interest income for the period was QAR 781.7 million.
  - Net interest margin at 2.2% for Q1 2025.
  - The drop in NIM was mainly driven by:
    - firstly, the timing difference of the downwards rate revision where the assets were repriced at faster pace than the liabilities.
    - secondly, due to higher cost of funding during the year.
- Non-interest income for the period improved by 19.8%.
  - The overall increase in non-interest income was up mainly due to improvement in Group's core net fee and commission-based income.
  - This growth is supported by 1) retail banking fees including cards, wealth management, remittances and 2) wholesale banking fees, in particular payments.

#### Net interest margin



Net interest income as a % of average interest earning assets, including (i) Loans and advances to customers (ii) bonds and (iii) loans to other credit institutions (iv) other interest earning assets

#### **Operating Profit (QAR million)**

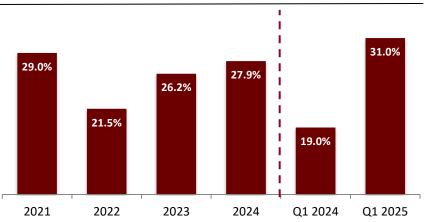


# Cost to income ratio increased due to lower operating income and Bank's continued investment in digital innovation and service proposition as well as cost increases coming from Turkey

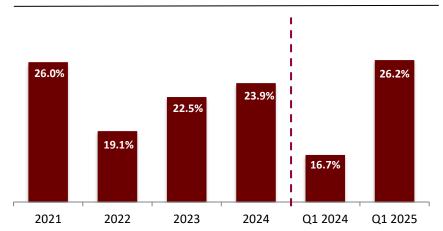
#### **Operating Efficiency**

- The Reported Cost to income ratio increased to 31.0% in Q1 2025 from 19.0% in Q1 2024 (this includes the impact of Long-term incentive scheme IFRS 2 adjustments). For CIR excluding LTIS please refer to page 8
- The increase in the ratio is mainly on account of Bank's lower operating income and higher cost as well as cost increases coming from Turkey.
- In Qatar, cost to income ratio increased to 26.2% in Q1 2025 from 16.7% in Q1 2024.
- The Bank continues to focus on digital processes, technology along with tight expense management.

#### Cost to Income Ratio Consolidated



#### Cost to Income Ratio Domestic



### Retail portfolio and performance on the rise, delivering strong growth

#### **Summary**

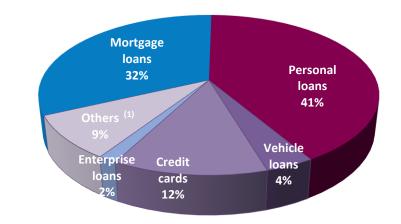
#### Portfolio

- ◆ The Retail portfolio<sup>(2)</sup> improved by 11.9% to QAR 12.1 billion, representing 12.8% of overall bank's loan book.
- The increase is supported by growth in personal loans, vehicle loans, mortgage loans and balances from cards.
- Qatari acquisition doubled over the same period last year and remains a key ٠ focus area for 2025, within overall customer acquisition strategy.

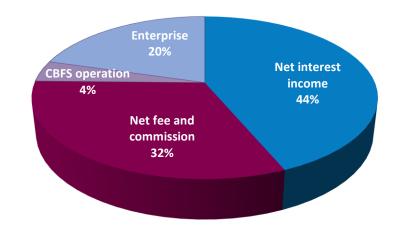
#### Performance

- Retail operating income for Q1 2025 has grown up to 39% of CB revenues. ٠
- Retail fee revenues for Q1 2025 are up y-o-y leveraging on cards, wealth sales, remittance FX, brokerage fees and insurance products.





#### **Key Retail income drivers**

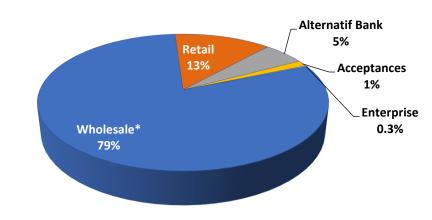


### Loan book structure

#### Summary

- Loans and advances to customers increased to QAR 94.9 billion, up by 5.8%.
- Focus continues on diversifying loans and improving market share in Government and Public sector.

#### Loan book split - March 2025

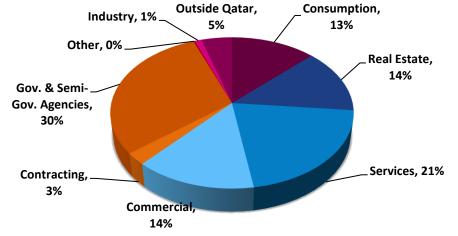


\*Wholesale includes Corporate and international loans as well as government and public sector loans including MoF overdraft

#### Loan book breakdown by sector – March 2025

Sector	Mar-25	Mar-24	Dec-16
Govt and Public Sector	18%	14%	10%
Industry	7%	7%	7%
Commercial	16%	17%	12%
Services	23%	27%	18%
Contracting	2%	3%	10%
Real Estate	21%	21%	28%
Consumption	11%	10%	12%
Others*	2%	2%	3%
	100%	100%	100%

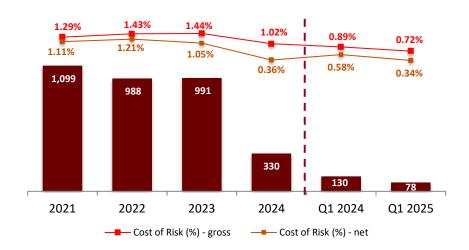
# Qatari banks credit facilities breakdown by sector – February 2025



### Asset Quality – 31 March 2025: Continued Prudent Approach on Provisioning

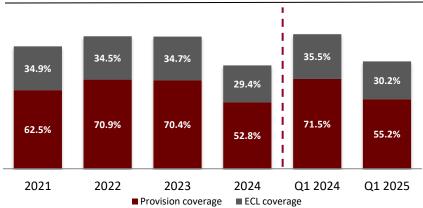
#### **Summary**

- Net provision charge for loans and NPLs of QAR 78.0 million vs QAR 130.4 million in Q1 2024.
  - QAR 51.9 million for Corporate
  - QAR 26.2 million for Retail ٠
  - QAR 0.1 million provision reversal for Alternatif Bank ٠
- NPL ratio stood at 5.9% as at 31 March 2025 from 6.0% as at 31 March 2024.
- Net Cost of Risk decreased to 34 bps in Q1 2025 Vs 58 bps in Q1 2024. ٠
- Loan coverage stood at 85.4% in March 2025. ٠
- Risk reserve maintained at 2.5% of total loans and advances in addition to credit impairment losses and interest in suspense. Risk reserve stands at QAR 2.3 billion as at 31 March 2025.

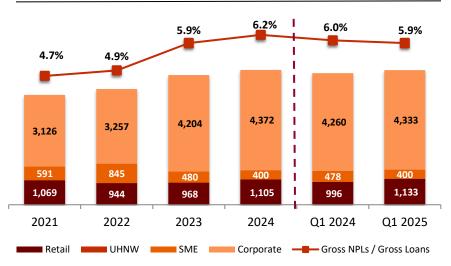


#### Net Provision Charge for Loans and NPLs (QAR million)

#### Loan coverage ratio



#### Non-performing loan ('NPL') ratio (90 day basis)



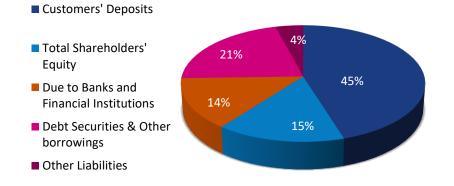


### Funding : Continue to build up diverse sources of funding

#### Summary

- Customers' deposits at QAR 76.4 billion, down by 3.8% vs March 2024 representing 45.2% of the total balance sheet.
- Well diversified funding mix ٠
- Total equity represents 15.2% of funding mix. ٠

#### Total funding mix – 31 March 2025



#### Debt issued and other borrowed funds

Issuance Type (QAR m)	Mar-25	Mar-24
EMTN	9,348	9,805
Senior Notes	67	32
Other loans(1)	26,683	23,192
Total	36,098	33,029

#### **Commercial Bank credit ratings**

Rating	Credit ratings		Bank	Outlook	Date
Agency	LT	ST	Strength		
Moody's	A2	P-1	ba1	Stable	Jun 24
Fitch	А	F1	bb+	Stable	Jun 24
S&P	A-	A-2	bbb-	Stable	Nov 24

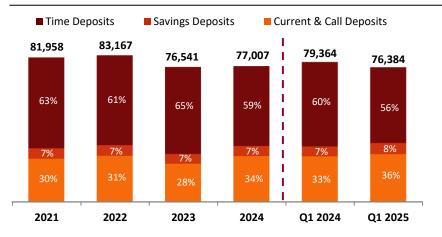


### Well diversified deposit portfolio

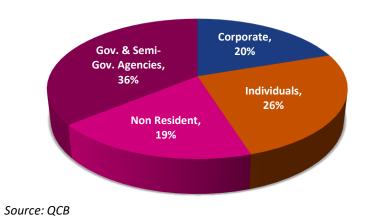
#### **Summary**

- Diversified deposit mix with Government and Semi-Government at 25%, corporate at 24% and individuals at 34%.
- Current and Savings accounts deposit composition at 44% of the deposit base (compared to 40% in Q1 2024).
- The mix of Qatar non-resident deposit is 17%.

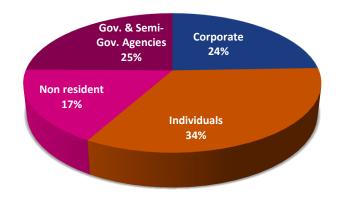
#### **Customer deposits (QAR million)**



#### Qatari banks deposits breakdown by sector – February 2025



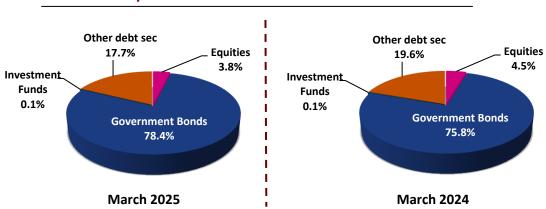
#### **Deposits by customer type – March 2025**



### Investment Portfolio – 31 March 2025: High asset quality with 78.4% of the portfolio invested in HQLA Government Bonds

#### Summary

- Investment portfolio at QAR 34.7 billion at March 2025, compared to QAR 28.1 billion at March 2024.
- Investments in highly rated Sovereign Bonds provides stability to the portfolio and makes it less volatile.
- 78.4% Government Bonds.
- 86.0% AAA+ to A- rated securities.



#### Investment portfolio – 31 Mar 25 vs 31 Mar 24

#### 21% 20% . 19% 18% 17% 16% 34,735 33,229 30,762 29,835 28,125 26,723 2021 2022 2023 2024 Q1 2024 Q1 2025 Investment securities ------ % of Total Assets

Investment portfolio evolution (QAR million)

#### Investment portfolio by credit rating

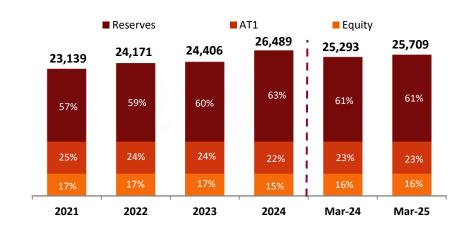
Credit Rating	Portfolio Weight
AAA+ to A-	86.0%
BBB+ to BB-	3.4%
B+ to B-	0.8%
Unrated	9.9%

### **Capitalization Levels – 31 March 2025**

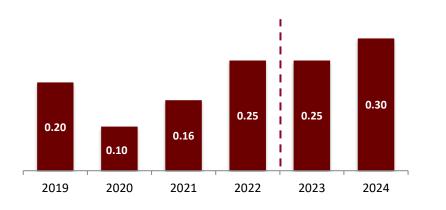
#### Summary

- Total equity at QAR 25.7 billion, up by 1.6% from Mar 2024 due to:
  - Increase in overall reserve balances by QAR 332.4 million.
  - Increase in retained earnings by QAR 83.6 million.
- Capital adequacy ratio at 17.1% (Basel III)
- The directors have declared dividend of QAR 0.30 per share.

#### **Total Equity (QAR million)**



#### Capital Adequacy Ratio (Basel III)







### Commercial Bank's ESG Achievements, Strategy, Governance and Reporting

#### Selected ESG Highlights/ Achievements

Sustainability Strategy is integrated with core principles, including Sustainable Finance, Financial Inclusion, SME Support, D&I, Environmental Impact of Operations

Issued debut Green Bond (Swiss Franc) for CHF 225 Mn for 3 years at a coupon rate of 1.7075% following strong demand from a range of institutional investors. The issue was the largest ever CHF Green bond issued in Qatar, the largest CHF issuance out of Qatar since January 2013, and the largest CHF Green bond issued out of CEEMEA since 2021

#### MSCI ESG rating of 'A' (upgraded from 'BBB' in August 2024)

Formal sustainability governance & Reporting: Management-level Sustainability Committee with Board-level oversight

#### ESG risk assessment criteria on lending and investment

**Remuneration linked to ESG** 

#### Signatory to UN Global Compact

Commercial Bank has launched its Sustainable Finance Framework in Dec 2023, which received a Second Party Opinion from Sustainalytics

**Governance and Reporting Structure** 



- Provides oversight of sustainability strategy and performance
- Reviews and recommends Annual Sustainability Reporting for Board approval
- Reviews and recommends for approval of the BRNGC, the Bank's sustainability strategy and commitments
- Assesses the Bank's sustainability related risks and opportunities
- Recommends priority sustainabilityrelated initiatives for implementation within the Bank
- Monitors the Bank's sustainability performance against the Bank's sustainability strategy



### Commercial Bank's Sustainable Finance Framework (SFF) (1/2)

Commercial Bank's Sustainable Finance Framework is aligned with the International Capital Market Association (ICMA) Green Bond Principles (GBP) 2021, Social Bond Principles (SBP) 2023, and Sustainability Bond Guidelines (SBG) 2021 and Loan Market Association (LMA) Green Loan Principles (GLP) 2023 and Social Loan Principles (SLP) 2023

Green Categories	Categories	7 :::::::: ::::::::::::::::::::::::::::	Renewable Energy Clean Transportation Green Buildings		encen M	Employment Generation, and Programs Designed to Prevent and/or Alleviate Unemployment Stemming from Socio- economic Crises	Maximum 3-year look-
Use of Proceeds	Use of Proceeds	Green S	Energy Efficiency	e Social Categories	2 time 3 time Time 4 time 4 time 4 time	Food Security and Sustainable Food Systems Access to Essential Services (Healthcare and Education)	back period 2 years look – forward
	Sustainable Water and Wastewater Management		Affordable Basic Infrastructure				
Project Evaluation & Selection	<ul> <li>Conve</li> <li>Ratify</li> <li>Ensur</li> <li>CB</li> <li>Regul</li> <li>Facilit</li> </ul>	ene at le Eligible e that a 's ESG R ar moni ate regu	ities of Commercial Bank's Sustainable Finance Working Gr east twice each year e Sustainable Projects II Eligible Sustainable projects are thoroughly assessed per C tisk Management scorecard segments customers into Low, N itoring of asset pool, replacing ineligible projects with eligible ular reporting and manage future updates of Framework the approval of Eligible Sustainable Projects will follow the Co	B' s ESG risk Medium and e ones	High base	d on the Customer's exposure to ESG impacts and risks	
Management of Proceeds		roceeds				allocation towards the Eligible Sustainable Projects using the Sust ty policy in cash or cash equivalents, e.g., deposits with Central	_
Reporting			basis until full allocation, Commercial Bank will publish an <b>al</b> Bank intends to engage a <b>third party reviewer to provide an</b>	-		npact report In the alignment of the allocation of funds with the Framework's	criteria

### Commercial Bank's Sustainability Finance Framework (SFF) (2/2)

#### Second Party Opinion

Commercial Bank's Sustainable Finance Framework has a Second Party Opinion from Sustainalytics



Alignment with the GBP, SBP, SBG, GLP and SLP	<ul> <li>Credible and impactful and aligns with the four core components of GBP 2021, SBP 2023, SBG 2021, GLP 2023 and SLP 2023</li> <li>Use of Proceeds – aligned with GBP / GLP</li> <li>Project Evaluation and Selection – in line with market practice</li> <li>Management of Proceeds - in line with market practice</li> <li>Reporting – aligned with market practice</li> </ul>
Alignment with Commercial Bank's Sustainability Strategy	<ul> <li>Framework is aligned with the Bank's overall sustainability efforts and initiatives and will further its action on key environmental priorities</li> <li>Commercial Bank has adopted sufficient measures to identify, monitor and mitigate various risks associated with the proposed use of proceeds.</li> </ul>
Contribution to Sustainability: Expected Impacts	<ul> <li>The instruments issued under the Framework are expected to help advance the UN SDGs 2, 3, 4, 6, 7, 8, 11 and 12</li> <li>Commercial Bank's financing of district cooling in Qatar is expected to contribute to the country's climate-related targets</li> </ul>

On a periodical basis, Commercial Bank will also engage a third-party reviewer to provide an assessment on the alignment of the allocation of funds with the Framework's criteria to provide timely and transparent information.



### **Commercial Bank's Sustainable Finance Framework Categories**

Use of Proceeds

Eligible Green Categories	Eligible Social Categories
Renewable Energy Production, transmission and storage of energy (and manufacture of dedicated components) from: Solar, Wind, Hydropower (power density > 5W/m2 or <100gCo2e/kWh), Bioenergy (<100gCO2e/kWh, sustainable or waste feedstock only), Green hydrogen	Employment Generation, and programs designed to prevent and/or alleviate unemployment stemming from socioeconomic crises Financing and/or refinancing of loans to Micro, Small and Medium Enterprises (MSME) and microfinance clients impacted by external factors, with a consequently negative impact on
<ul> <li>Clean Transportation</li> <li>Acquisition, operation and maintenance of low carbon vehicles:</li> <li>✓ Passenger and public transportation (under 50gCO2/p-km up to 2025, and 0gCO2/km</li> </ul>	employment generation or retention <u>Target Populations</u> : MSMEs affected by pandemics and natural disasters; and Female-owned MSMEs and female entrepreneurs
<ul> <li>thereafter)</li> <li>✓ Freight transportation (under 25gCO2/t-km up till 2030, 21gCO2/tkm from 2030 up to 2050)</li> <li>Projects supporting the deployment of EVs including charging infrastructure</li> </ul>	Food Security Access to adequate food and meeting nutrition needs, including investment in infrastructure and facilities such as warehouses to provide adequate storage, improve food conservation or improve connectivity in the food chain to reduce food losses
Green Buildings Acquisition, development, construction and refurbishment of buildings that belong to the top 15% in terms of energy efficiency of their local market or are certified: LEED "Gold" or above and BREEAM "Excellent" or above, GSAS "3-4 stars" or above, Estidama "4 Pearl" or above	Increasing agricultural productivity and resilient agricultural practices that support smallholder farmers <u>Target Population</u> : General population
Energy Efficiency Projects that reduce energy consumption by at least 20%, including: District cooling systems,	<ul> <li>Access to Essential Services</li> <li>Projects that expand access to public, not-for-profit, free or subsidised healthcare and education</li> <li><u>Target Population</u>: General population, including those lacking access to essential services</li> </ul>
Investment in smart energy grids, energy meters, energy management systems, smart cities and energy efficient equipment for buildings including LED lighting and HVAC Activities that result in lock in of fossil fuel technologies will be excluded	Affordable Basic Infrastructure Affordable basic infrastructure that provides / expands access to rural and urban needs for Clean drinking water; Sanitation including sewerage systems
<ul> <li>Sustainable Water and Wastewater management</li> <li>Water and wastewater treatment plants (WWTP) including reuse of WWTP effluents and Sewer and pumping stations</li> <li>Water recycling and reuse projects, water saving systems, technologies and water metering</li> <li>Water desalination projects running on reverse osmosis technology with a carbon intensity</li> </ul>	<u>Target Population</u> : General population Lookback period: 3 years Proceeds of each Issuance under this framework will be fully allocated within 2 years Evolution Criteria: Coal or gas fired never generation and distribution assets: Coal mining and transportation
of less than 100gCO2e/kWh over the residual asset life Pollution Prevention and Control	Exclusion Criteria: Coal or gas fired power generation and distribution assets; Coal mining and transportation Fossil fuel-related exploration and distribution; Conflict minerals; Extractive industries and mining; Military Contracting and Weapons; Nuclear power generation and distribution asset; Activities involving modern slavery, or forced labour; Payday loans; Adult Entertainment

Projects related to construction, upgrades and renovation of facilities for collection, sorting, processing and conversion and treatment of waste

#### \*Full eligibility criteria is available in the Framework. Projects also align with Commercial Bank's Risk Management approach which has a list of prohibited credits (e.g. in tobacco, alcohol and gambling sectors) and a list of restricted sectors and prohibited activities covering animal welfare, controversial weapons, fisheries and protected areas.

# **Table of Contents**

QATAR IN PERSPECTIVE

COMMERCIAL BANK: SUMMARY HIGHLIGHTS

CONSOLIDATED FINANCIAL HIGHLIGHTS & PERFORMANCE



STANDALONE FINANCIAL PERFORMANCE



### **Commercial Bank Financial Performance – Quarter Ended 31 March 2025** (CB Domestic)

#### Profitability

	Reported			Excluding LTIP		
QAR Million	Q1 2025	Q1 2024	%	Q1 2025	Q1 2024	Q1 2025
Net interest income	723	868	-17%	723	868	-17%
Non-interest income	303	89	240%	330	300	10%
Operating income	1,027	957	7%	1,053	1,168	-10%
Total costs	(269)	(160)	-68%	(272)	(251)	-8%
Operating profit	758	797	-5%	781	917	-15%
Net provisions	(130)	(264)	51%	(130)	(264)	51%
Net profit	627	532	18%	650	652	0%

#### **Balance Sheet**

QAR Million	Mar-25	Mar-24	Var %
Total assets	162,548	160,957	1%
Loans and advances	89,739	85,718	5%
Investment securities	36,411	27,953	30%
Customer deposits	72,549	76,611	-5%
Total equity	28,362	26,808	6%

### **Performance Ratios**

	Q1 2025	Q1 2024
ROAA	1.6%	1.3%
NIM	2.1%	2.6%
Cost to income	26.2%	16.7%

#### Capital

QAR Million	Mar-25	Mar-24
RWA (QAR million)	122,020	122,873
CET 1 ratio (Basel III)	12.1%	10.8%
Total Capital Ratio (Basel III)	16.5%	15.0%

### Alternatifbank Results – Quarter Ended 31 March 2025

#### **Balance Sheet**

TL million	Mar-25	Mar-24	YoY
Assets			
Cash and Balances with Central Bank	16,767	9,429	78%
Due from Banks	4,401	4,618	-5%
Loans and Advances	53,419	35,220	52%
Investment Securities	19,236	17,001	13%
All Other Assets	12,623	8,809	43%
Total Assets	106,445	75,077	42%
Liabilities & Equity			
Due to banks	14,881	6,440	131%
Customer deposits	39,965	24,498	63%
Other Borrowed Funds	35,623	30,983	15%
Other Liabilities	4,103	3,220	27%
Shareholders Equity	11,874	9,936	20%
Total Liabilities and Equity	106,445	75,077	42%

#### Profitability

TL million	Q1 2025	Q1 2024	YoY %
Operating Income	926	848	9%
Operating Expense	(809)	(555)	-46%
Provisions	(195)	204	-195%
Profit Before Tax	(77)	497	-116%
Income Tax Expense	8	(70)	111%
Net Monetary Loss	(242)	(348)	30%
Net (Loss) / Profit	(311)	79	-496%

#### Alternatifbank of Turkey

- Operating income at **TL 926 million** reflects a **increase of 9%** as of Q1 2025.
- YoY Increase in OPEX at 46%.
- The net monetary losses due to hyperinflation is **TL 242 million**.
- Q1 2025 Net Attributable Loss at TL 311 million .
- Positive effect of IAS 29 on equity is **TL 2.1 billion, up by 20% vs Q1 2024.**

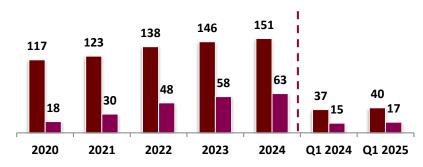
### Associates' Performance – Quarter Ended 31 March 2025

#### National Bank of Oman (NBO)

- Net profit after tax at OMR 17.1m, as compared with a net profit of OMR 15.5m in Q1 2024.
- Operating income at OMR 40.1m, as compared to OMR 37.4m in Q1 2024.
  - Net interest income up by 2.6% to OMR 24.2m.
  - Non-interest income up by 15.7% to OMR 15.9m.
- Net impairment losses on financial assets lower by 2.0% to OMR 3.8m.

#### **NBO Performance (OMR million)**





#### United Arab Bank (UAB)

- Net profit of AED 101.6m as compared with a net profit of AED 68.2m in Q1 2024.
- Operating income up by 1.2% to AED 165.4m v AED 163.5m in Q1 2024.
- Net impairment reversal of OMR 33.9m.

#### **UAB Performance (AED million)**

