



## Guidelines on how to access your CB Alpha Trader Account on our Website or Digital Channels:

### Commercial Bank Website

1. Click [here](https://cbtrading.cbq.qa/Login/en) or copy to your internet browser - <https://cbtrading.cbq.qa/Login/en>
2. Login to CB Alpha Trader with your username and new password
3. Accept the Terms and Conditions to proceed to your account

### Access from the Apple App Store or Google Play

Simply download CB Alpha Trader App from Apple Store for IOS users or Google Play Store for Android Users



### Access from Commercial Bank Mobile Banking

You may access CB Alpha Trader through Commercial Bank's Mobile Banking application:

1. Login to the Commercial Bank Mobile App by entering your username and password or using your Biometric credentials
2. Access the **'Services'** tab at the bottom of the screen
3. Click on icon **'CB Alpha Trader'** under **'Account & Card Services'**
4. You will be directed to the Login page for CB Alpha Trader
5. Login to CB Alpha Trader with your username and password
6. Accept the Terms and Conditions to proceed to your account

Alternatively, the CB Alpha Trader Icon appears when accessing your trading current account transaction details (under the Accounts tab -> current accounts beginning with 4014 -> CB Trading)

### Access from Commercial Bank Retail Internet Banking

You may access CB Alpha Trader through Commercial Bank Internet Banking:

1. Click [here](#) to access Commercial Bank Internet Banking
2. Login to your Commercial Bank Internet Banking using your internet banking user name and password
3. Click on **'Investments'** under the main sub-heading **'My Accounts'**
4. Click on CB Alpha Trader
5. Login to CB Alpha Trader with your username and password
6. Accept the Terms and Conditions to proceed to your account

## Cash Transactions

Transfer funds to your CB Alpha Trading account conveniently through Commercial Bank's secure Internet and mobile banking channels.

### Transfer funds INTO your share trading account in 3 simple steps:

1. Login to your Commercial Bank Retail Internet Banking or Mobile Banking Application using your CB banking username and password (or Biometric login if activated)
2. Click on Transfer -> Between My Accounts
3. Click on "**Send to**" to select the account beginning with 4014 followed by "**Debit from**" as your active Current or Savings account (either QAR or USD should you have one)
4. Funds transferred at prevailing exchange rates will be immediately available for trading in your share trading Current account once you Login to the CB Alpha Trader [platform](#)

### Transfer funds FROM your share trading account in 3 simple steps:

1. Login to your Commercial Bank Retail Internet Banking or Mobile Banking application using your CB banking username and password (or Biometric login if activated)
2. Click on Transfer -> Between My Accounts
3. Click on "**Send to**" to select your active Current or Savings account where you wish to receive the available funds followed by "**Debit from**" as your Current account beginning with 4014.

\* Funds will be transferred at prevailing exchange rates on completion of the transaction. Funds from sale of securities are available depending on the settlement date, typically two international business days from transaction date.

## Live Prices

- CB Alpha Trader Platform prices are 15 minutes delayed.
- You may subscribe to live prices/quotes by subscribing to the exchange under Account -> Other -> Subscriptions on the desktop version of the platform
- Fill out the required information
- Subscription to the exchanges will require up to 48 hours to be activated and may vary.

## Desktop CB Alpha Trader Application:

CB Alpha Trader is an advanced Downloadable Desk Top Application to access our International Share Trading services, to download and enjoy the service please choose one of the Options below:

For Windows:	For MAC:
1. Click on the Link below to download Windows Desk Top Application- <a href="#">Link</a>	1. Click on the Link below to download the MAC Desk Top Application - <a href="#">Link</a>
2. Click on Save File to open followed by Run for Security	2. Click on Save to open and save the file
3. Click on Allow This File to download -> Ok for permission	3. Save CB Trader Icon on Your MAC Application
4. Click on Next -> Finish and Set Up	4. Click on CB Trader Icon -> Accept Downloaded App
5. Login with User Name and Password	5. Login with your User Name and Password
6. Accept the Terms and Conditions	6. Accept the Terms and Conditions

To reset your password, please send an email request to [invsales@cbq.qa](mailto:invsales@cbq.qa)

Should you have any queries, please reach out to your Wealth Manager, Relationship Manager or email [TradersIS@cbq.qa](mailto:TradersIS@cbq.qa)

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